

Tornado Survivor Pathway to Homeownership Program
How to Get Verification of Your Utility Service for May 27, 2019

In order to demonstrate that you were occupying a tornado impacted residence on May 27, 2019 you should secure and submit documentation of either your electric **or** natural gas service for that time period. **The documentation must reflect service during the May 27, 2019 timeframe and must match the name and address on the PTHO application.**

To secure a copy of your electric service verification (DP&L/AES OHIO)

Contact AES Residential Customer Service - 800-433-8500

Ask for a letter of service verification in your name at your tornado impacted property. They'll email or mail you a letter that will state when service was established and when it was terminated, if applicable. The period of service should encompass the date of the tornadoes (May 27, 2019).

www.aes-ohio.com

Customer service agents are available Monday through Friday 8:00 AM to 5:00 PM excluding holidays.

OR

To secure a copy of your natural gas service verification (Centerpoint/Vectren)

Contact Centerpoint Residential Customer Service - 800-227-1376

Ask for a letter of service verification in your name at your tornado impacted property. They'll email or mail you a letter that will state when service was established and when it was terminated, if applicable. The period of service should encompass the date of the tornadoes (May 27, 2019).

Customer service agents are available Monday through Friday 7:00 AM to 7:00 PM.